

# Ticketing Terms & Conditions

## Event

1. These Terms & Conditions govern your registration and participation at any **Event** held by, on behalf of, or, in conjunction with, the University of New South Wales (**UNSW**) Centre for Ideas (or **Organiser**). You must be aware that your participation at the Event may be subject to additional venue or other specific terms and conditions.

## Ticket Prices & Fees

2. You must pay the Event participation fee or purchase a ticket in order to enter the Event venue/s. Tickets are sold and issued in accordance with these Terms & Conditions.
3. Prices are in Australian Dollars and, unless otherwise stated, such prices include booking fees and GST where applicable. A transaction charge or booking fees may apply at the point of sale.
4. You will not be able to enter the Event venue without proof that you have paid the participation fee or a valid ticket. The Organiser may charge you a fee to replace your ticket.
5. UNSW Student & Under 18s tickets are available only to currently enrolled students who are able to produce their UNSW identification (**zID**), and people who are under 18 years with valid proof of age. Such identification must be produced at event/s to obtain the UNSW Student & Under 18s ticket price. Not all Events will offer UNSW Student & Under 18s tickets and there may be a limit to the number of such tickets issued.
6. Pass ticket types are limited and are subject to availability.
7. Allocated seating is not available with General Admission tickets and such tickets cannot be replaced if they are lost, damaged or stolen.
8. Latecomers may not be given access to the venue unless there is a convenient break in the session and for certain events latecomers may not be admitted at all.
9. Tickets may only be resold or offered for resale at a premium (including via online auction sites) either by the original purchaser, or any subsequent bearer, with the prior written consent of the Organiser and the ticket seller. Tickets sold in breach of this condition may be cancelled without a refund and the bearer of such a ticket may be refused admission.
10. UNSW Student & Under 18s ticket prices are not available in pass ticket types.
11. Pass pricing cannot be applied retrospectively.

## Event Changes & Cancellation

12. The Organiser reserves the right to add, withdraw, reschedule or substitute artists and/or vary advertised programs, prices, venues and seating. The Organiser shall endeavour to provide you with sufficient notice of such changes.
13. If the Organiser cancels the Event:
  - a. the Organiser will refund the participation fees or the cost of your ticket; and,
  - b. you will discharge the Organiser of any liability from any claim arising out of, or in connection with, the Organiser cancelling the Event.
14. If the speaker cancels or there is a change in speaker, the Organiser will only refund the participation fees or the cost of the ticket if the cancelled speaker was billed as the headline or main attraction.
15. If after registration you are no longer able to attend the Event, you must advise the Organiser in writing as soon as practicable. The Organiser reserves the right to retain the full amount of the participation or ticket fee as a cancellation fee, except in the event of exceptional circumstances (such as unforeseen illness or misadventure).

## Indemnity & Release

16. Views expressed by artists or speakers participating in, or sponsoring, the Event are not necessarily those of the Organiser.
17. To the extent permitted by law, the Organiser is not liable for any losses, damages, expenses, injuries or other claims in relation to your participation or attendance at the Event, except where any such loss,

damage, expense, injury or other claim is caused by the Organiser's gross negligence or wilful misconduct.

### **Participant Behaviour & Damage**

18. The Organiser reserves the right to prohibit you from entering the Event venue or to eject you from the Event venue if your behaviour is inappropriate or disruptive.
19. If your actions have resulted in damage to, or the loss of, Event or venue property, you must recompense the Organiser for cleaning and the full cost of effecting necessary repairs to, or replacing, the Event or venue property.

### **Privacy & Personal Information**

20. All personal information will be collected in accordance with all relevant privacy laws in force from time to time and you consent to the Organiser collecting and storing your personal information, including all of the information contained in the registration form, for the purposes of administering and managing the Event, including updating your record in the Organiser's database.
21. You have the right to access and correct any of your personal information which is held by the Organiser.
22. The Organiser may disclose your name and organisation to other organisers (if any) and may use your personal information to contact you for purposes relating to the Event or to promote future events.
23. The supply of your personal information is voluntary; however, if you do not provide it to the Organiser you may not be able to register for, and participate in, the Event.

### **Use of your Image**

24. You consent to the Organiser taking photographs or audio/visual recordings of you throughout your participation in the Event and agree that the Organiser may use the photos or recordings for future promotional and marketing purposes without further reference or compensation to you.
25. If you are under the age of 18, you must arrange to have your parent or guardian sign a release to consent to your image being recorded in photographs and/or video during your participation in the event. Release forms will be available for download or emailed on request.
26. In providing your consent, you release and discharge the Organiser, its staff and its agents from any and all loss, damage, expense or claims that you may suffer or incur by the Organiser's use of the photographs and recordings and/or the content of the same photographs and recordings.
27. Should you not agree to providing a release in the form outlined above, you must inform the Organiser in writing and prior to the Event.

### **Other**

28. The Organiser may vary these Terms & Conditions at any time and shall post variations on [centreforideas.com](http://centreforideas.com).
29. By making a purchase from the Organiser after the Terms & Conditions have been varied, you agree to be bound by the variation.
30. The use of cameras and other recording devices constitutes a breach of copyright and is strictly prohibited. Mobile phones, pagers, etc. must be turned off before entry into the Event venue.